

Trans Guyana Airways Ltd.

Covid-19 Preparedness and Recovery

Presenter:

Raj Ramjit – Director of Safety & Quality

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About TGA

A fast growing Guyanese airline with about 280 employees including maintenance. We operate 3 Beech 1900D Regional Airliners & 8 - C208B Grand Caravans.

Here is a general layout of what TGA has done to respond to the impact of the COVID 19 Pandemic as of 14th March to 05th June 2020.

The new Norm →

**STAY SAFE
SWITCH!**



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Step 1 – Management Commitment

- Senior Management made commitment to stop the spread within our scope of operation & to restore the confidence of the travelling public.

Initial response:

- Established a committee:
 - Led by the Accountable Executive
 - Met regularly to review and analyse our performance (SPI)
 - Adjust measures to ensure relevance since the situation is fluid.



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Trans Guyana Context

What are we doing to survive this Crisis!

- TGA developed Guidelines using interim guidance for responding to COVID-19 from:
 - ✓ GCAA
 - ✓ Ministry of Health (MOH),
 - ✓ World Health Organisation (WHO), and
 - ✓ Centers for Disease Control and Prevention (CDC)



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Continuous operations

Our criteria

- Outbreak risks are managed to minimize impact to all Stakeholders
- Preventive measures are in place and appropriately implemented
- TGA stakeholders are educated, engaged and empowered to adjust to the “new normal” through contextualized communication plans, initial and retraining as new information becomes available.



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Step 2 – Employee Awareness Training

- Two rounds were run for all staff - updating latest information as new knowledge was gained – This is Mandatory
- How to keep the work place & home safe.
- Safety measures while in public.



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Step 3 - OHS Programme

- Any employee with symptoms of influenza at work was immediately sent home.
- Ill workers would be required to stay home & self-isolate to get rid of influenza.
- Encouraged to seek medical attention if required;
- Monitored on a daily basis by HRD/ OHS for 7 to 14 days depending on symptoms (any associated with fever above 37.5 ° C must isolate for 14 days)
- Contact tracing carried out and persons monitored as well by HRD.

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Step 4 – Access Point Screening & sanitization

- Temperature screening of all persons accessing the establishment - started with max of 38° C further reduced to 37.5 ° C (mild fever).
- Installation of Sanitizing Foot baths
- All persons entering the establishment are required wash their hands. Hand wash stations provided at access point(s).
- Provided hand sanitizer for staff and customers at workstations
- TGA mandated proper mask etiquette within the establishment (staff and customers)



Check body temperatures

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Step 5 - Housekeeping

- Establish a housekeeping schedule.
- Incorporate routine cleaning and sanitisation with regular, frequent, and periodic cleaning.
- Ensure adequate ventilation of offices/ buildings (air-conditioned) by opening windows and doors several times a day.
- Ensure an adequate supply of soap, water, and disposable towels through scheduled checks.
- Shared work vehicles are regularly cleaned and disinfected.

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Step 6 - Aircraft Sanitisation

Grooming

- Conduct specific training for aircraft groomers
- Aircraft is sanitized before each flight
- Carry out quality control checks periodically
- All aircraft equipped with temperature testing device



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Step 7 - Aircraft Operations

Cargo

- Both in bound and outbound cargo are sanitized before loading

Passenger & Crew

- Temperature screening of crew and pax prior to boarding
- Masks required by crew and passengers for flight
- All pax flights operated at 50% occupancy (as required by GCAA) and complied with the social distancing requirement.
- At interior locations (domestic ops) no person is allowed to board TGA A/C if their temperature is 37.5°C or higher or have any flu type symptoms.

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What's more:

- TGA did not adopt the recommendation of working at home – not conducive for the efficient operation of the airline.
- TGA allowed employees to go on voluntary no pay leave.
- We implemented a staff rotation system to maintain social distancing protocols
- The measures taken have ensured no influenza type illnesses in the workplace. .
- To prevent the transmission of nCOV between the workplace and home, TGA provided company transportation for employees who otherwise would use public transport.
- All vehicles operated at 50% pax capacity and complied with the social distancing requirement. (scheduled sanitization)
- Conducts daily OHS checks to monitor effectiveness of our safety measures

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Conclusion

- To keep our finger on the pulse, the TGA SQAD Conducts daily OHS checks to ensure safety measures are upheld.
- The goal is to provide a safe working environment and place of business for our Customers. Trans Guyana will use lessons learned from the crisis, to provide “Readiness for Take Off” and a “Path to Clear Skies”, ultimately “Restoring Confidence in Flight”.

Thank you!

Q & A

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